COMMONWEALTH ORTHOPAEDIC ASSOCIATES

A division of Keystone Orthopaedic Specialists, LLC

AUTHORIZATION FOR RELEASE OF MEDICAL RECORDS

Patient Nam	e:				Soc	al Security Number	er (last 4	digits)
Address:					City	Stat	:e	_Zip
Date of birth	:	Phone #s:	Home _		Cell		_ Work	
information	representativ as directed be DRMATION RE	elow:	onwealth	n Orthopaedic A	ssociates to	disclose the abov	e-named	d individual's health
	This section MUST BE complete or your		Name of	Company/ Agen	cy/ Facility/	Person		
	request will i	· 1	Complete Street Address					
			City, Stat	te, Zip Code				
	ON TO BE REL t e medical rec		ecify date	es of service)				
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☐ Laborator				istory & Physica				TI FILMS (Done at COA)
On a wanting war auto				mergency report			_	
☐ Physical Therapy				ardiology reports				ner
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understand that understand that longer be protect	I may cancel the information	is request with vused or disclosed gulations. I unde	vritten notif I may be su	ication but that it wibject to re-disclosur	vill not affect a	ny information release n or class of persons of	sed prior to or facility	r from the date of signature o notification of cancellation receiving it, and would then not condition its treatment of r
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Information About Your Medical Record Request

Dear Patient,

This facility has partnered with CIOX Health, the nation's largest provider of release of medical information services, to process and fulfill your request for a copy of your medical record.

A CIOX Health client services representative digitally captures your protected health information from the facility's medical record through our confidential, secure technology platform. Your medical record information is then digitally transmitted to our Release of Information Processing Center, where it is packaged and mailed or electronically delivered to you, via our eDelivery functionality, all in a HIPAA-compliant format.

Due to the strict procedural and highly regulated steps involved in this process, known as the release of information process, there are costs associated and, therefore, a fee is charged for this service. The fee charged is detailed below:

	Produced\Requested Medium and Cost					
Format of Original Patient Record	Cost for delivery in electronic format (CD/USB/download or portal):	Cost for record delivered in Paper				
Electronic or Hybrid (part electronic part paper)	 \$6.50 flat fee for electronic portion Plus, if applicable, \$0.07 per page for CIOX Health's labor cost to create and deliver the portion of record maintained in paper plus sales tax as applicable 	\$0.07 per page for CIOX Health's labor cost to create and deliver the portion of record maintained in paper Plus, if applicable, the lower of cost under state regulated patient rates or \$0.90 for CIOX Health's average labor cost to create and deliver the portion of record maintained electronically Plus \$0.05 per page for supplies (paper and toner) Plus actual postage if mailed plus sales tax as applicable				
Paper	\$0.07 per page for CIOX Health's labor cost to create and deliver the portion of record maintained in paper Plus actual postage if mailed plus sales tax as applicable	 \$0.07 per page for CIOX Health's labor cost to create and deliver the portion of record maintained in paper Plus \$0.05 per page for supplies (paper and toner) Plus actual postage if mailed plus sales tax as applicable 				

While CIOX Health is under contract with this facility to provide release of information services, we are also committed to providing you with your requested medical record in an efficient and highly secure manner. We want to make sure you understand the process in which your records are provided and the costs associated with obtaining them.

Please don't hesitate to contact us at 800.367.1500 if you have any questions about the services CIOX Health provides on the facility's behalf, or about the bill you may receive as a result of your request for medical records.

Thank you,

CIOX Health



The fee should be remitted to CIOX Health as directed on the invoice you receive. Payment can be accepted in the following forms:









Commonwealth Orthopaedic Associates started electronic medical records on March 22, 2016, with the exception of Drs. Hurley and Collina who continued to document on paper. Your record may be part paper and part electronic if you were treated both before and after March 22, 2016.

Checks are also acceptable and should be made payable to CIOX Health. Patients may also pay for their invoices online at www.healthportpay.com.